

CarePort® Care Management

Today's healthcare environment is rapidly changing and Critical Access Hospitals (CAHs), health systems, and post-acute providers are looking to simplify communication and coordination with the goal of optimizing care transition between settings.

CarePort provides care teams with the nation's largest end-to-end care coordination network, lending visibility into the patient journey throughout the continuum to improve outcomes. Our CarePort Care Management solution is EHR-agnostic and instantly helps connect you with more than 130,000 providers, ensuring smooth transitions between you and your community partners.

Challenges Critical Access Hospitals face:



Identifying high-quality care partners

How we help: quickly and accurately send referrals to high-quality care providers and an array of community-based organizations



Delayed workflows and staff burnout

How we help: reduce social work churn, strengthen documentation and follow-up tasks, and maintain auditable records



Coordinating a wide range of services and patient follow ups

How we help: easily share clinical and financial referral information between providers to improve continuity of care, and close the loop as post-discharge services begin

How CarePort can help:

- ✓ Identify high-quality care providers
- ✓ Communicate seamlessly with referral partners
- ✓ Engage the patient through informed decision making
- ✓ Improve network management
- ✓ Simplify and streamline care management functions
- ✓ Improve the handoff process
- ✓ Succeed under value-based care models

Key Features

Extensive network for improved patient outcomes

CarePort Care Management connects 1,000 hospitals/CAHs with over 130,000 providers through a SaaS-based, EHR-agnostic solution that enables organizations to share information across the country.

Enhanced patient choice

CarePort Care Management provides patients, families, and care coordinators with visibility into the services available and the quality of care delivered at post-acute providers. Patients can see up-to-date information on a facility's quality scores and clinical services, as well as pictures, virtual tours, and amenities.

Streamlined interoperable workflows

CarePort Care Management is integrated with today's largest EHRs, providing a completely interoperable care transition solution. Share information between CarePort Care Management and other health technology applications for more efficient workflows and robust reporting.

Closed-loop handoffs

Through CarePort Care Management's network model, CAHs can provide all the necessary information to the post-acute organization, reduce response time, and ensure timely communication of patient follow-up needs.

"CarePort Care Management offers an extensive network of post-acute providers, enabling case managers to send referrals anywhere in the country. The extended solution is exactly the kind of patient-centered tool we need to support value-based care and deliver better outcomes."

VP for Care Management and Post-Acute Transitions, CarePort Customer

Outcomes we deliver

⇒ Fewer readmissions

In six months, Holyoke Medical Center reduced their readmission rate by 11%. In the same time frame, care transition scores improved from 54.4% to 60.4%.

⇒ Informed patient choice

Baystate Medical Center used CarePort Care Management to enable care managers to share vetted and high-quality preferred providers with patients to comply with Medicare patient choice and the IMPACT Act. This enables BayState Medical Center to deliver a richer patient experience at discharge.

⇒ Reduced denial rate and length of stay

Bronx-Lebanon Hospital Center used CarePort Care Management to improve efficiencies. Within five months, the organization reduced denial rates by 56%, increased success rates in capturing completed authorizations by 20%, and reduced length of stay by 1.8 days.

⇒ Decreased authorization errors

CharterCARE Health Partners streamlined workflows for better collaboration between departments. Using CarePort Care Management, CharterCARE reduced denials, authorization errors, and peer-to-peer reviews.



Find out how CarePort Care Management can help your organization today.

Visit careporthealth.com or call 1.844.7.CAREPORT