

CareForum 2022

The WellSky® Conference

CarePort roundtable: Client goals

Moderated by: Sara Radkiewicz

Head of Product

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Today's moderator



Sara Radkiewicz

Head of Product

CarePort, powered by WellSky

Agenda

Each organization talk about their goals for care coordination for the next year:

- Do you have patient/member improvement goals?
- Cost reduction goals or increased revenue goals?
- Number of patients managed goals?
- Goals around process?
- Goals around working with other organizations?
- What metrics will you track/why?
- Is there a focus on health equity?
- Is there a focus on patient satisfaction?

Helping Questions

- How does your department measure success?
 - What are your goals this year to achieve that?
- Are you changing your PAC measurement at all?
- Are you changing how you interact your PACs?
 - The services you provide to assist in patient care?
- Any new LOC you are engaging with?
 - How?



Helping Questions

- Are there new risk sharing agreements you will be a part of?
 - New value-based contracts?
 - How will you support these?
- Do you have goals about PAC utilization?
 - How will you work towards these?
- HEADIS/star ratings/quality measures?
- Any goals around care in the home?
Hospital-at-home/SNF-at-home?
- Does personal care or SDOH needs play a role?



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Thank you.

Contact us:

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