

CareForum 2022

The WellSky® Conference

Next generation discharge planning: Improving the referral management process

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Today's speaker



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Agenda

- Introduction
- Client discussion
- Future CM features discussion
- Vote on feature prioritization

Introduction

Joining WellSky strengthens CarePort

Optimizes referrals

- Adds additional post-discharge providers to the database particularly in home and community-based settings to accept referrals
- Expands ability to discharge patients to different types of providers

Increases visibility

- Increases visibility and management of a patient's journey across different settings of care

Deepens analytics and intelligence

- Harnesses actionable insights from a deeper data sight to improve outcomes
- Facilitates intelligent management of patients and networks with more sophisticated post-acute analytics

| Hospitals and Health Systems | Human and Social Services | Personal Care | SNF & Home Health | Hospice | Home Infusion | Palliative |
|---|--|--|--|--|---|--|
| <p>1,000+ hospitals and health systems</p> <p>30% of Acute to PAC Transitions</p> | <p>350+ Area Agencies on Aging; state and local agencies in 48 states</p> <p>Serving 300,000+ people experiencing homelessness and 4,500,000+ older Americans</p> | <p>4,000+ WellSky personal care agencies</p> <p>600,000 Caregivers</p> <p>60% of all personal care recipients cared for in the U.S.</p> | <p>8,000 CarePort skilled nursing facilities</p> <p>3,500+ WellSky home health agencies providing services</p> <p>400,000 Providers</p> | <p>1,200+ WellSky hospice care agencies</p> <p>120,000+ patient benefit periods per year</p> | <p>800 WellSky home infusion providers</p> <p>70% of all home infusion recipients</p> | <p>200+ Palliative care providers nationally</p> <p>Fastest growing WellSky care setting</p> |

Discuss: What direction do you see discharge planning moving?

Discuss: Future Care Management features

Future CM features discussion

Feature Suggestions from CarePort Care Management

- Providing Patient Choice after sending the referral
- Engaging with the patient and family automatically
- Sending multiple referral types at once
- Curated referral
- Automating a referral
 - Sending updates at Placement and Discharge

Future CM features discussion (continued)

Feature Suggestions from CarePort Care Management

- Non-traditional referrals
 - Ie. Community-based organizations; behavioral health; transportation
- Messaging between Wellsky and Careport solutions
- Automating a Post Acute Auth
- Referral chat

Vote on feature prioritization

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Thank you

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