

A photograph of two men in a professional setting. One man, with dark hair and glasses, is seated and looking at a laptop. The other man, with a beard and wearing a suit, is standing and leaning over the laptop, pointing at the screen. They appear to be in a collaborative work environment with large windows in the background.

## Enhance the power of your team

with WellSky's full range of professional  
services delivered by the experts



## WellSky Professional Services

Services for infusion, specialty pharmacy, and HME/DME



At WellSky, we know your No. 1 priority is caring for your patients, but you have so much more than that to do. We understand you want to spend your valuable time giving the best care possible. That's why we created WellSky Professional Services.

### Our Values

WellSky Professional Services embraces two core values driven to help you:



#### **Be user-focused**

Our system works for you and your team'. We promise to build, train, and educate your team on what you need to know today so you can operate independently tomorrow.



#### **Have a commitment to stability**

While we're always ready to adapt and innovate, stability provides the peace of mind needed to focus on the here and now. We promise to simplify transitions and minimize disruptions so you can focus on those in need.

### WellSky Solution Deployment & Readiness

WellSky Solution Deployment & Readiness Services is a product of an implementation methodology that has been developed, fine-tuned, and proven through years of experience and successful projects. Our team delivers a combination of product expertise and best practices to provide industry-specific solutions that coincide with your values, helping to maximize business goals.

Our flexible delivery is focused on fulfilling your specific needs. From planning to "go-live," our team educates and empowers our clients to utilize our products and solutions to their utmost potential, creating greater independence and positioning you for ongoing success.

### WellSky Technical Services

WellSky Technical Services provides clients with the consistency, stability, and peace of mind needed to not only complete a software transition, but also improve utilization after implementation. Our team solves for specifics, configuring software, data, and reports to help you meet your unique business goals, empowering you to utilize software to make smart and timely decisions.

#### **Data Migration & Replication Services**

WellSky Data Migration & Replication Services strives to make the daunting task of transition to a new software painless and effortless.

We understand the importance of data and how it informs and shapes decisions that directly impact the care you give your patients. Our team of experts not only migrates legacy data into the WellSky system but validates and normalizes this data to ensure consistency and integrity.

To break down the silos of care, our team can replicate data upon request, providing you access to clean data that seamlessly integrates with other applications, fostering the interoperability and collaboration necessary to realize care's potential.

## Technology Optimization & Configuration Services

WellSky Technology Optimization & Configuration Services focuses on working with your team to optimize the technology investment in your business. We will help you ensure your technology performs seamlessly and facilitates high-quality patient care.

We understand that each care setting has layers of processes and rules that differ from client to client. Our team will develop or configure workflows that meet those needs. Every development and configuration are backed by our pledge to ensure consistent functionality through every change or upgrade to provide your team with the stability and peace of mind needed to focus on quality care.

## Analytics & Business Intelligence

WellSky Analytics & Business Intelligence enables your team to make smarter business and care decisions through custom reporting.

While every organization uses data differently, every organization needs to consume data in a meaningful way. Our team works collaboratively with your stakeholders, gaining an understanding of what insights matter most to you, your business, and those you serve. Using this knowledge, our experts configure reporting that generates actionable insights, allowing you to take the steps needed to elevate care.

## WellSky Optimization & Readiness Services

WellSky Optimization & Readiness Services provides a holistic approach to product and solution enhancements. Our team approaches every environment as an opportunity to improve current practices by taking advantage of product enhancements. Our software continues to advance healthcare in many ways and, we want to ensure you're taking advantage of those improvements.

Years of successful project implementations have taught our team that no two businesses are alike. Our team will identify potential friction points, and make recommendations specific to your needs, helping not only to keep your project on time and on budget, but pinpoint areas for improved performance along the way.

## WellSky Outsourced Services

Our outsourced services team empowers an organization to make the most significant impact on its community by utilizing expertise to tackle challenges that disrupt everyday operations. Our knowledgeable team streamlines back-office and technological services, helping your organization run more efficiently and enabling your team to focus on improving patient outcomes.

## WellSky Managed Services

WellSky Managed Services delivers ongoing, regular, and proactive support of your technological processes and operations. Our technical experts provide your team with the knowledge and skills needed to keep your back-office running while cutting the expense and time required to train and hire in-house resources.

Technology is a complex necessity in today's health care industry. Through collaboration, our team will identify ways to simplify, organize, and optimize content configuration and upgrades, improving application performance without disrupting vital day-to-day operations.

## WellSky Cloud Services

WellSky Cloud Services provides easy, scalable access to your applications, resources, and services. Our secure, managed services reduce operating costs by working in conjunction with existing IT infrastructure. By optimizing and maintaining existing infrastructure, your team can focus their attention on those you serve.





Take your organization to the **next level**  
with the experts at WellSky!



## Let's conquer challenges together

By connecting your team with industry and technical experts, WellSky Professional Services empowers intelligent, efficient, and effective care coordination in organizations of all shapes, sizes, and care settings. Our pragmatic yet innovative solutions are designed in collaboration with your team, making goals realistic and attainable for your short- and long-term success.

**Contact a WellSky expert today.**

[wellsky.com](https://www.wellsky.com) | 1-855-WELLSKY | [services@wellsky.com](mailto:services@wellsky.com)