

CareForum 2022

The WellSky® Conference

Utilization Management: Challenges & Opportunities

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Today's speaker







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CarePort, powered by WellSky

Agenda

- Introduction
- Current state of Utilization Management
 - Demo
 - What works well?
 - What are the gaps?
- Future state
 - Product feature suggestions
 - Feature prioritization activity

CarePort Care Management: Utilization Management

-  Ensure patients have an appropriate status and level of care
-  Facilitate and streamline communication with payer connectivity
-  Manage denials and appeals effectively
-  Evidence-based criteria including InterQual and MCG integration

Electronically manage utilization review directly from the case management workflow to increase staff productivity, reduce denials and capture lost revenue.

Current state discussion

Current state discussion topics

- What features work well?
- Are there any future enhancements you would like to see in the solution?
- What new trends or themes are you seeing today?
- Are there any exciting outcomes or transformations your organization has experienced from CarePort UM?

Future state/roadmap

Roadmap discussion topics

- What are you most excited about?
- What do you think is missing?



**Let's spend
money!**